

Cedarville  
Waterworks  
Facilities Board  
of Crawford County

Phone (479) 474-3365  
Fax (479) 474-1330  
P.O. Box 88  
Cedarville, AR 72932

Welcome to Cedarville Waterworks!

The following by-laws are provided for your convenience:

Meters **MUST be accessible** to Cedarville Waterworks personnel. Customers will be fined when a meter is inaccessible due to fences, locked gates, tall grass, weeds or animals.

The meter boxes have been left unlocked for convenience of access. However, this does not give anyone permission to tamper with the meter. Meters found to be tampered with will be removed immediately and a \$100.00 tampering fee will be charged. Customers are responsible for the lids to their meter boxes. The lid should be kept on the box to prevent freezing, keep trash and reptiles out, and prevent personal injuries.

Effective January 1<sup>st</sup>, 2005: All new taps must have a shut off valve installed within three feet of the meter on the customer's side. This installation is at the customer's expense. Cedarville Waterworks highly recommends that each customer own a water key to be able to shut off their own meter.

Pressure regulators and back flow prevention valves are the responsibility of the homeowner. Homes with 75 PSI at the meter **MUST** install a pressure regulator at their expense. The homeowner is responsible for Plumbing Inspections on new construction or major remodels. You are responsible for all water that goes through your meter. If you move, please contact us as soon as possible so you are not charged for water that you did not use.

Many leaks or ways of losing water are hard to detect. Some leaks are bathroom leaks that seep into the septic tank. Water can also follow pipes or cracks in rocks and will not surface for several yards. Another common problem is your toilet tank leaking continually. The company will assume no responsibility for water loss on the customer's side of the meter. Unreported leaks on the main line are very costly for both the customer and the company.

Illegal connections to a well are very costly. There must be an air space between any well water line and the public water line. Well water and public water lines cannot be plumbed into the same dwelling. Anyone with this type of connection is in VIOLATION of STATE HEALTH DEPARTMENT and Cedarville Waterworks REGULATIONS. More than one dwelling or business hooked to the same meter is a violation. These violations could lead to removal of a meter if discovered. Buildings, mobile homes, septic tanks and lateral lines must be at least 15 feet from the main water line. Septic tank and lateral lines also have to be 15 feet from private service lines.

Water bills are mailed so you should receive them on the first of each month. If you have not received your bill by the third of the month, please call our office; we may not have the correct billing address.

There are currently several ways to pay:

1. Mail a check or money order to the address above.
2. Pay in person at the office.
3. Night Deposit Box located to the left of the front door in the window of the office. Please put your payment in an envelope with your name and account number.
4. Automatic draft from your bank account. Please ask for form.
5. Debit/credit cards in person at the office, from our website [www.cedarvillewater.myruralwater.com](http://www.cedarvillewater.myruralwater.com) or by calling 1-844-371-3582.

Trash is separate from Cedarville Waterworks. You will have to call a trash company of your choosing.

There is a \$30.00 service charge on all returned checks. If your meter is pulled for any reason there is a total cost of \$60.00 in service charge. **If service is ever disconnected for non-payment of a bill, the account, which includes past due bill, current month bill and all services charges, must be paid in full before service can be restored.** Cedarville Waterworks Technicians are not bonded to carry money, and thus cannot accept payments in the field. Service charges for Cedarville Waterworks are \$30.00 during business hours. After hours service charges are \$50.00. After the 12<sup>th</sup> of every month, a 10% late fee is added to any balance remaining on an account.

#### **Helpful Telephone Numbers and Other Information**

Arkansas Valley Electric - (800) 468-2176 or (479) 474-8854

Western Arkansas Planning & Development District Inc. 785-2651 (911 Address)

Van Buren Health Department - (479) 474-6391

Crawford County Sheriff - (479) 474-2261 or (479) 474-2581

Damage prevention is no accident. AOC, utilities, ARKUPS, and excavators are working together in an alliance that goes beyond the law... a partnership built on simply doing the right thing.

**Call before you dig!**

Arkansas One-Call - (800) 482-8998 or 811

Or enter your locate request online.

<http://www.arkonecall.com>

It's the right thing to do.

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**Phase I Water Restrictions** go into effect June 1<sup>st</sup> of each year and end on September 30<sup>th</sup> of each year.

Phase I conservation measures shall consist of the following restrictions and prohibitions on the use of Cedarville Waterworks sources:

- (1) The following uses of water are permitted at locations with even-numbered addresses on even-numbered days of the month only and at locations with odd-numbered addresses on odd-numbered days of the month only: lawn watering; watering of shrubs, plants, trees and gardens; the washing of motor vehicles, trailers or boats; filling of swimming pools or fountains; and washing of building exteriors.
- (2) No person shall use water to such an extent as to allow water to escape from his premises onto public property nor onto another person's property.
- (3) Commercial irrigation from Cedarville Waterworks sources shall be done only to the extent necessary to preserve turf and other plant life and at such times during the day as to minimize water loss due to evaporation.
- (4) The use of water from fire hydrants at any time for construction purposes, fire drills or routine hydrant testing is prohibited. Only non-potable water may be used for dirt compaction, earth moving operations or street base course construction.
- (5) The washing of sidewalks, walkways, driveways, patios, parking lots and other hard-surfaced areas by hosing or by use of water directly from faucets or other Cedarville Waterworks sources is prohibited. Food processing and food service establishments may engage in such use of water only to the extent necessary to maintain and preserve the public health, and in compliance with any state or federal regulations. Restaurants and other food service establishments may hose or wash only walkways immediately adjacent to entrances and not beyond ten feet of entrances and not beyond ten feet of garbage facilities, food delivery or food serving areas.
- (6) No person shall irrigate or water lawns, turf, shrubs, plants, trees or gardens between the hours of 10:00 a.m. and 7:00 p.m.

A verbal or written warning will be issued for the first violation.

The second violation of a Phase I restriction will get a \$100.00 fine.

After the second violation, there will be a \$500.00 fine and water will be disconnected immediately if behavior persists.

**Phase II Water Restrictions** shall apply to all users of water from Cedarville Waterworks. An advanced conservation phase (Phase II) shall go into effect when the following conditions occur:

The total amount of water in the water system's storage reservoirs remain below eighty percent (80%) of total storage capacity for three consecutive days.

- (1) During a Phase II conservation measures shall consist of Phase I measures plus the following restrictions and prohibitions on the use of water from Cedarville Waterworks sources.
  - (a) The watering of shrubs, plants, trees and gardens is permitted only by hand-held hose and should be limited to the minimum amounts necessary to sustain plant life. Such watering is permitted at locations with even-numbered address on even-numbered days only and at locations with odd-numbered addresses on odd-numbered days of the month only. All lawn and turf watering from Cedarville Waterworks sources is prohibited.
  - (b) Commercial irrigation from Cedarville Waterworks sources shall be done only to the extent necessary to preserve turf or other plant life. School football and baseball field watering from Cedarville Waterworks sources is specifically prohibited.
  - (c) All washing of motor vehicles, trailers, airplanes, boats or building exteriors is prohibited, except at commercial car washes and licensed commercial vehicle dealerships. Licensed commercial dealerships shall limit washing to Tuesday and Friday only. The filling of swimming pools or outdoor fountains and outdoor fountain operations are prohibited.
- (2) The restrictions and prohibitions of Phase II shall be removed when storage facilities stay above eight percent (80%) and pump times are less than 18 hours per day for five (5) consecutive days.

A \$100.00 fine will be issued for the first violation.

The second violation of a Phase II restriction will get a \$500.00 fine. After the second violation water will be disconnected immediately if behavior persists.